MobilityOS

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Your customers fill in their details while they wait.

MobilityOS turns waiting time at the counter into check-in time. Customers scan a QR code and fill in the form on their phone, in their language. The advisor receives their details in one click.

Press contact
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MobilityOS at a glance

MobilityOS is a check-in and queue tool for counters where people wait: vehicle rental agencies, hotels and campsites, shops, garages, public counters, travel agencies.

Each site displays one permanent QR code. Customers scan it, join the queue and fill in the establishment's form on their own phone. When their turn comes, the advisor receives the complete form: nothing is retyped.

The form travels from phone to counter over an encrypted peer-to-peer channel. What a visitor types is not stored on MobilityOS servers.

Key facts

Product	Check-in and queue management for counters, on the web and on iPhone
For	Vehicle rental, hotels and campsites, shops and opticians, garages and dealerships, public counters and town halls, travel agencies
Languages	Seven: French, English, Spanish, Italian, Portuguese, German, Dutch
Plans	Free with no end date and no card; Agency at €9 excl. VAT per month; Network at €29 excl. VAT per month
Data	Nothing a visitor types is stored on the servers
Publisher	Guilhem Normand, sole proprietorship, France (SIREN 109 730 879)
Website	mobilityos.eu

How it works

1

A QR code at the counter

Each site displays one permanent, printable QR code. Customers scan it with their phone's camera, with no app to install.

2

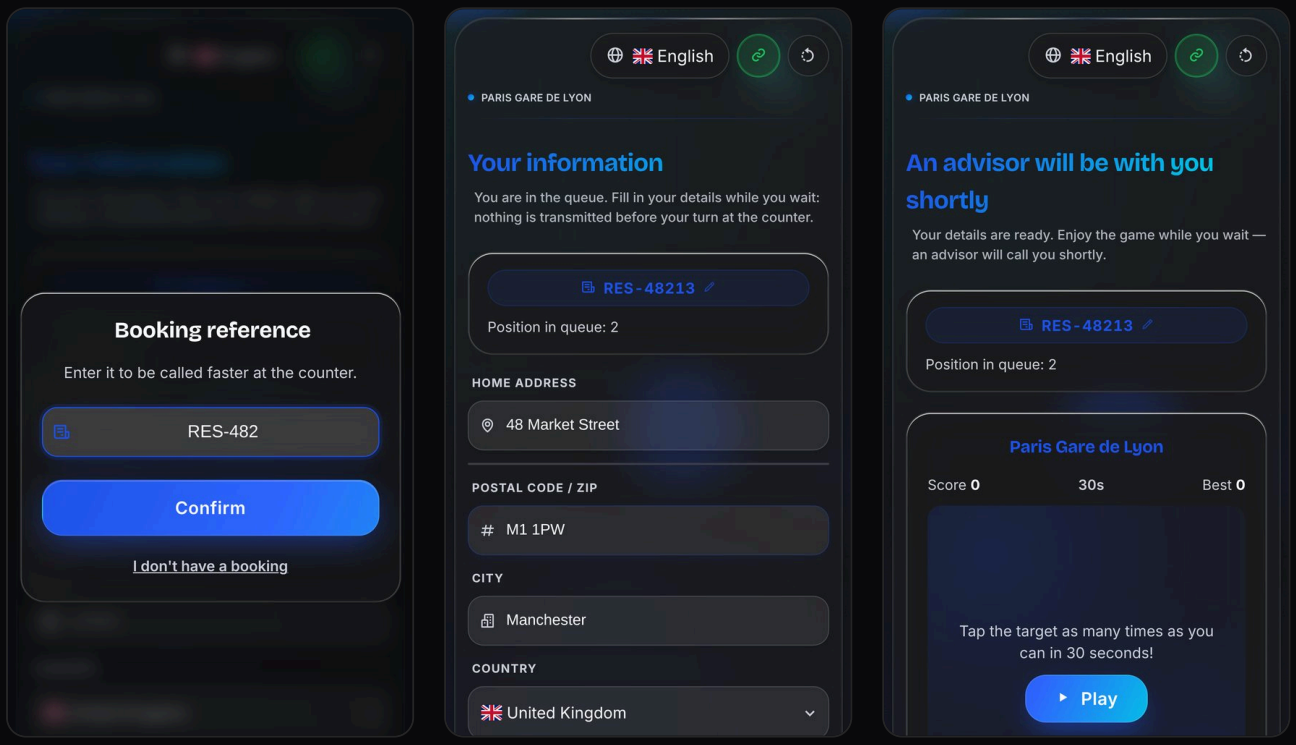
The form on their phone

They join the queue and fill in the form in their language while they wait. The establishment builds this form, in its own colours.

3

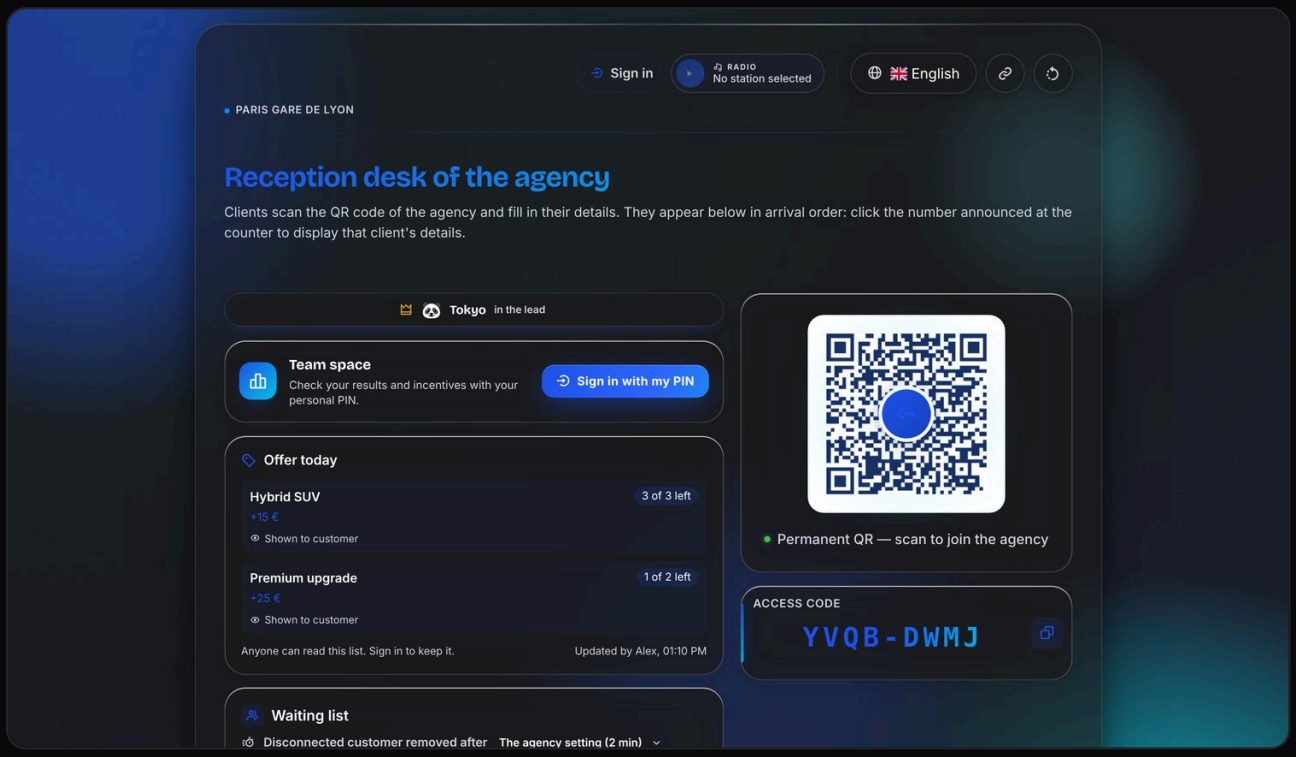
The details on your screen

When their turn comes, the advisor clicks the number the customer announces: the complete form appears. Nothing is retyped.



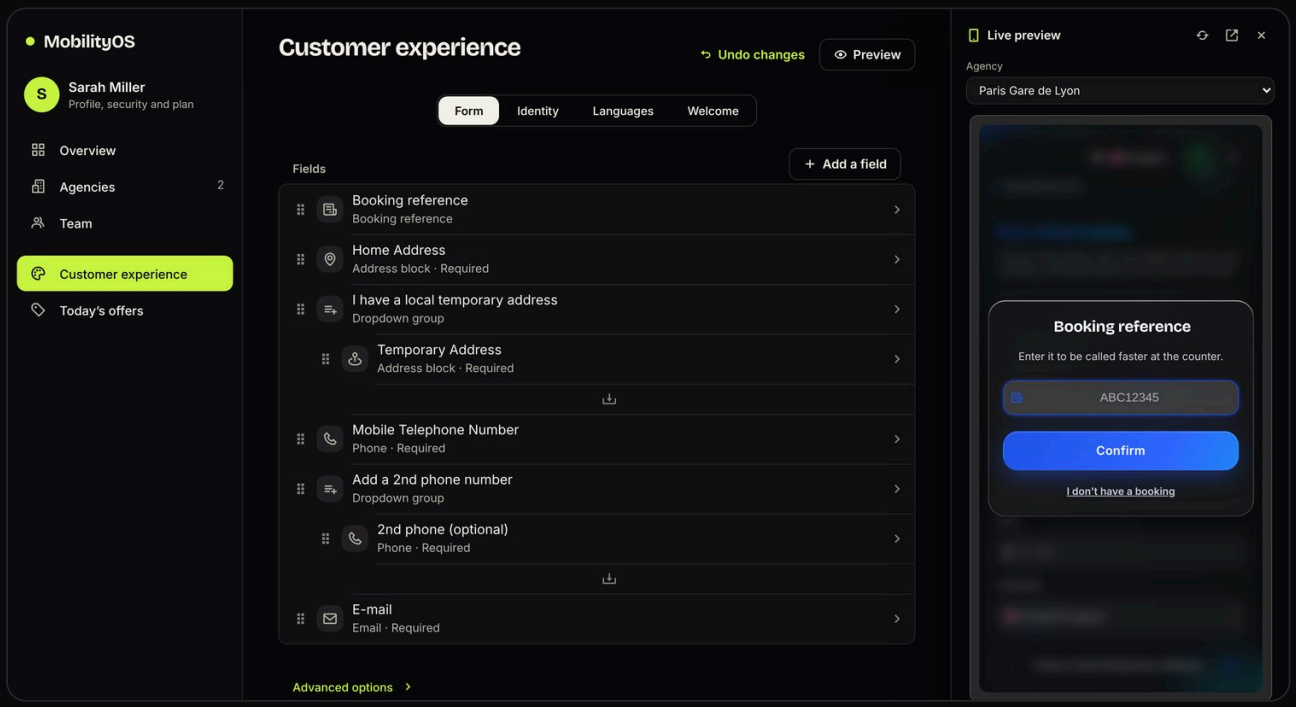
The customer's form: booking reference, details, waiting. Customers without a smartphone keep the usual procedure.

The details on your screen



The counter console: the queue, the QR code, today's offers.

The form, built by the establishment



The management space: the form fields, with a live preview of what the customer sees.

For the counter team

The counter station is also the team's workspace. The manager sets everything up from the management space.

Staff space

Each advisor opens their own results and target with a personal PIN.

Indicators

The manager defines them, then enters them by hand or imports a CSV or Excel file.

Ranking

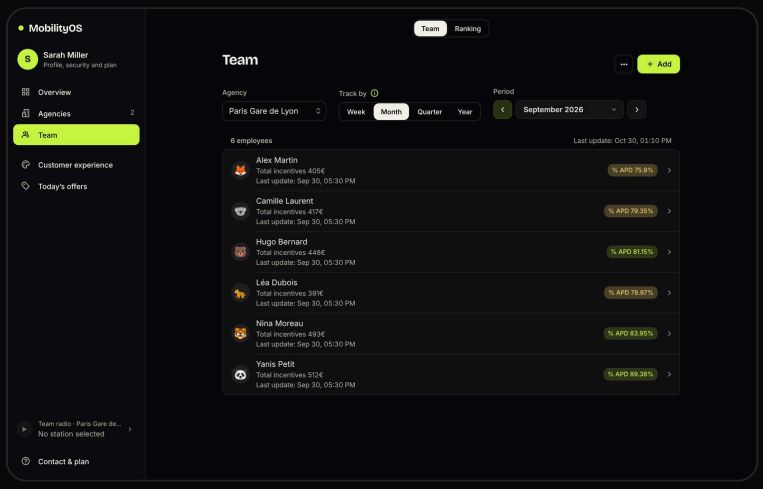
Shown in the agency under pseudonyms: never a name, never a value.

Today's offers

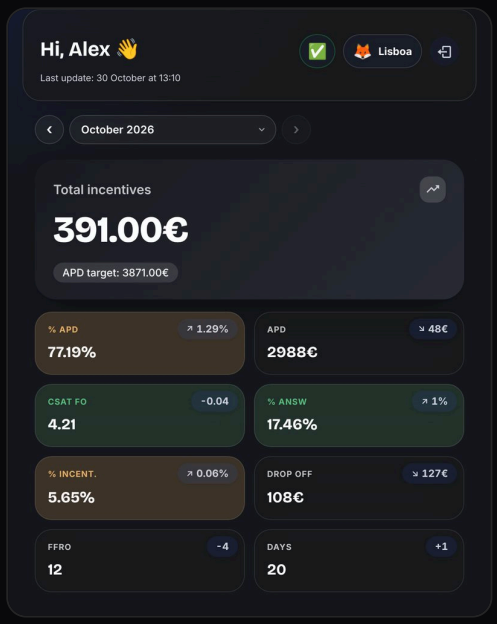
A list kept at the counter, with a count of sales.

Results e-mail

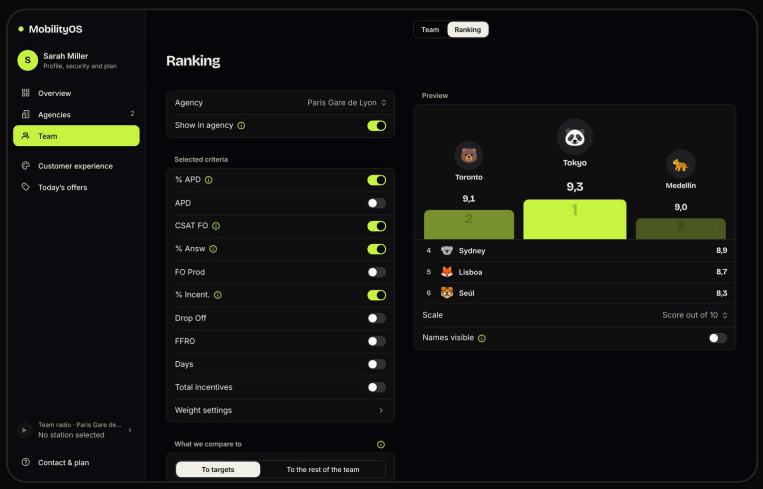
Sent only to staff who confirmed their own address.



The management space: the team's figures, by period.



An advisor's own space, opened with their PIN.



The ranking, set by the manager, shown under pseudonyms.

Privacy by design

The form travels from the customer's phone to the advisor's screen over an encrypted peer-to-peer channel (WebRTC). It is not stored on MobilityOS servers. A network relay may carry it: the content stays encrypted between the two devices.

What the company account stores (its sites, its team, the figures it enters) is listed, with retention periods, in the privacy policy. The technical note details the architecture: mobilityos.eu/en/security/

On iPhone, free on the App Store

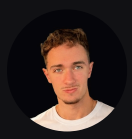
MobilityOS

The team app: the counter console, team management, each employee's results, and licence plate reading done entirely on the device.

MobilityOS Pass

The visitor app: details kept on the phone fill in the form in one tap, after confirmation, and a notification says when it is your turn.

The founder



Guilhem Normand

Founder, design and development

Guilhem Normand is an engineer by training, a 2026 graduate of the École supérieure des géomètres et topographes (ESGT). His original trade is measurement: taking readings, checking them, then writing the tools that process that data.

He designs and develops the whole of MobilityOS on his own: the customer form, the counter console, the dashboard and the iPhone apps. Before MobilityOS, he published QRStudio, an iPhone app that creates and organises QR codes.

Where the product comes from

MobilityOS started at the counter of a vehicle rental agency in Spain. Customers waited for their turn before giving their details to the advisor.

The first tool was a form: customers filled it in on their phone, in their language, while they waited. The queue, the management space and the team tools came next.

The company

MobilityOS is published by Guilhem Normand, a sole proprietorship registered in the French national business register on 8 September 2026 (SIREN 109 730 879). The service runs on Cloudflare infrastructure. Paid plans are sold and invoiced by Creem, merchant of record.

Plans

Free	€0, no end date and no card	One site, MobilityOS mention on the customer screen
Agency	€9 excl. VAT per month or €90 per year	One site
Network	€29 excl. VAT per month or €290 per year	Five sites
Beyond	Custom quote	Networks and franchises

Resources

- Logos: icon and horizontal logo, on dark, light or transparent backgrounds (PNG)
- Product screenshots and captioned visuals, in English, French and Spanish
- Texts: short and long company description, founder biographies

Further reading

- mobilityos.eu/en/press/: logos, visuals and photos
- mobilityos.eu/en/security/: the technical note
- mobilityos.eu/en/about/: who builds MobilityOS
- mobilityos.eu/en/faq/: frequently asked questions
- apps.apple.com/app/mobilityos/id6816463615: the team app
- apps.apple.com/app/mobilityos-pass/id6821361115: the visitor app

Using the logo

The logo is the lime dot followed by the word MobilityOS. It works best on a dark background; on a light background, the word turns black and the dot stays lime.

Keep clear space around the logo at least equal to the diameter of the dot. Do not change the colour of the dot, outline it or distort the logo.

Lime #C8F542 · Ink #09090B · Paper #F4F1EA

Press contact

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